

Diva de Provence Inc.
Warranty For Diva Ranges & Cook Tops
Effective October 1, 2002

Diva de Provence Inc. (Company) warrants to the original owner that the product is fully operational and free from defect in material and workmanship. This warranty shall be in effect for three (3) years from the date of delivery, but shall not exceed forty two (42) months from the date of shipment. The warranty is limited, at the option of the company, to the replacement or repair of any part found by the company to be defective for units purchased after October 1st, 2002. If for some reason the product cannot be repaired, it will be replaced with a comparable product. The warranty covers labor charges for products or parts installed in the United States and Canada. Units are covered under warranty in the country of their original purchase. Labor charges shall be covered to the extent the performance is effected within 100 miles from an authorized servicer. An authorized servicer can be located calling (888) 852-8604.

Limitations:

This warranty shall be in effect for eighteen (18) months for rust, corrosion or appearance problems on cast iron or brass burners. The three (3) year warranty will continue in effect for any other problems related to the cast iron and brass burners.

This warranty does not cover products:

- Misused, abused or improperly installed.
- Exposed to harsh chemicals.
- Altered or modified by persons other than authorized (Company) servicers.
- Where serial numbers have been altered or removed.
- Damaged during transit or handling once on-site.
- Damaged by other than genuine (Company) replacement parts.
- Damaged by flood, fire or other acts of God.

The product is intended to be used in a residence for consumer purposes. The warranty is void if the product is used for other than consumer purposes. Units purchased for foodservice applications are to ordered as such and covered under a separate manufacturer's warranty issued through the (Company).

The owner shall be responsible for:

- Proper installation and compliance with local codes.
- Supplying proper gas type and pressure.
- Making product reasonably accessible for service.
- Electrical connections and ventilation requirements and scheduled maintenance.
- Compliance with instructions listed in the owner's manual.
- Use of authorized servicers only.

Replacement parts must be supplied by (Company) authorized agents and defective parts returned to same intact. Documents verifying ownership and installation date are required. The warranty applies only to products manufactured on or after October 1, 2002 as per the manufacture/date code. The company shall not be liable for any consequential damages, direct or special, claims of loss of use, claims of loss of profit, or any other loss, cost or expense.

THIS WARRANTY CONSTITUTES THE EXCLUSIVE REMEDY OF THE COMPANY. THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE OTHER THAN COMMERCIAL FOOD PREPARATION.

Diva de Provence

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